

Warranty Policy

A Warranty Card is sent with each new boat. This card must be completely filled in and returned to Mainship upon delivery of the boat to the customer. Failure to comply may void the warranty.

When warranty service is required, do the following:

1. All customer warranty problems must be handled through the selling dealer.
 - A. Boat must be returned to the selling dealer for repairs.
 - B. Dealer will contact Mainship and give a short description of the problem and an estimate of time and cost to correct the problem. (This must include the hull and engine numbers.)
 - C. All warranty involving associated equipment (engines, bilge pumps, stoves, blowers, pressure water pumps, instruments, panels and wipers, etc.) will be handled directly with the manufacturer of said equipment on an exchange basis.
2. In the event that the dealer cannot correct a problem, the dealer will contact Mainship (MS) which will take corrective measures promptly. The repairs may be of such a nature that the customer will have to return the boat to MS at his own cost.
3. Mainship will not pay warranty for items that should have been covered in a Pre-Customer Delivery Check. (See Pre-Customer Delivery Check List.)
4. Mainship will not be responsible for inconveniences incidental to defect and MS will not be responsible for losses incurred on board, for any reasons whatsoever. MS will not be responsible for problems incurred as result of a possible defect. MS will take measures to correct only the defect.
5. MS will apply an hourly labor rate, set by Mainship, on warranty repairs and an allowance set by MS for hauling.
6. Mainship will not assume any responsibility or liability for parts replaced or any work done by others, without written authorization from Mainship, except as stated below in "7".
7. Warranty work under \$100.00 can be done without prior authorization by the selling dealer. Any work estimated at more than one hundred dollars (\$100.00) must have prior authorization.
8. Warranty invoices must be sent to MS in duplicate and must contain the hull number and a brief description of work performed. Invoices for warranty must be sent to Mainship not more than thirty (30) days after completion of work. Warranty invoices over thirty (30) days old may not be honored.